

Community Diagnostic Centre

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referapatient aligns seamlessly with the objectives and operational requirements of Community Diagnostic Centres (CDCs) as outlined by NHS England. By providing a robust, digital platform for managing patient referrals and communication, referapatient enhances the efficiency and accessibility of diagnostic services. Here's how referapatient meets CDC requirements:

1. Streamlined Referral Management

Simplified Referral Pathways: referapatient supports direct and structured referrals from GPs, community services, and secondary care, aligning with CDCs' goal of offering diagnostics without the need for secondary care appointments.

Customisable Referral Forms: Digital forms tailored for specific diagnostic tests ensure that all necessary clinical information is collected upfront, reducing delays caused by incomplete referrals.

Real-Time Referral Tracking: Referrers and CDC staff can monitor the status of referrals, ensuring timely updates and reducing the risk of lost or delayed referrals.

2. Enhanced Accessibility for Patients

Multimodal Communication: Patients and referring clinicians can receive notifications about referral progress, appointments, and results via SMS, email, or voice alerts, improving patient engagement.

Integration with Digital Services: referapatient integrates with electronic health records (EHRs) and NHS App functionality, ensuring that patients can access their diagnostic pathways through familiar digital platforms.

3. Support for Networked Models

Collaboration Across Sites referapatient enables seamless communication and coordination between CDCs and regional diagnostic hubs, ensuring equitable access to services and optimising resource use.

Regional Referral Pooling: The platform allows CDCs to share workload dynamically, directing patients to facilities with available capacity and reducing diagnostic waiting times.



4. Data Collection and Analytics

Comprehensive Reporting: referapatient's built-in analytics provide insights into referral patterns, patient demographics, and service demand, supporting CDCs in meeting NHS performance metrics.

Service Planning: Analytics help CDCs identify bottlenecks and plan resources more effectively, ensuring that the service can adapt to changing community needs.

Audit and Quality Improvement: The platform facilitates the tracking of diagnostic outcomes, enabling continuous improvement in service delivery.

5. Multidisciplinary Collaboration

Integration with MDT Meetings: Complex cases requiring input from multiple specialists can be managed more efficiently with referapatient's MDT coordination tools, ensuring timely and informed decision-making.

Shared Records for Diagnostics: Diagnostic findings and recommendations can be securely shared with all relevant stakeholders, streamlining follow-up care.



6. Equity and Inclusion

Language and Accessibility Features: referapatient supports multiple languages and accessibility options, ensuring that diverse patient populations can engage with their diagnostic care pathways.

Outreach and Follow-Up: CDCs can use referapatient to manage proactive follow-ups for underserved communities, ensuring that diagnostic services reach those who need them most.

7. Interoperability with NHS Systems

Compliance with NHS Standards: referapatient uses HL7 and FHIR standards for data exchange, ensuring full interoperability with NHS systems like TrakCare, Epic, and regional EHRs.

Integration with Diagnostic Platforms: The platform can connect with diagnostic imaging and laboratory systems, enabling seamless data sharing and reporting.

8. Alignment with CDC Goals

Early Diagnosis

referapatient facilitates rapid access to diagnostic services by streamlining referral pathways, enabling earlier detection of conditions such as cancer and cardiovascular disease.

Convenient Access

By enabling referrals directly from community and GP settings, referapatient supports the establishment of CDCs closer to patient populations, reducing travel times and improving convenience.

Improved Outcomes

referapatient enhances the efficiency of the diagnostic process, reducing delays and enabling timely interventions, directly contributing to better patient outcomes. Reduced NHS Backlogs

By improving referral efficiency and reducing diagnostic delays, referapatient helps CDCs address diagnostic backlogs, supporting the wider NHS goal of reducing waiting times.



9. Security and Compliance

GDPR-Compliant Data Handling: referapatient ensures patient data is securely stored and transferred, adhering to NHS data protection requirements.

Role-Based Access Control: Only authorised personnel can access sensitive diagnostic information, ensuring confidentiality and compliance with NHS Digital standards.

Conclusion

referapatient is a robust solution that directly supports the operational and strategic goals of Community Diagnostic Centres by improving referral management, enhancing patient access, and enabling data-driven decision-making. Its ability to streamline diagnostic pathways and integrate with NHS systems makes it an essential tool for meeting the CDC's mandate of delivering efficient, patient-centred diagnostic services closer to home.